

Curriculum Vitae

Professor Alan Gillies
MA PhD FBCS CITP FAHE
Doctor Honoris Causa (Cluj)

Current Roles

- 2010- Managing Director, AGLC Ltd**
- 2010-** Honorary Professor of Information Management, UCLAN
- 2001-** Doctor Honoris Causa, UMF Cluj-Napoca, Romania
- 2016-** Director, Care Aware International Ltd
- 2016-** Director, Register of Cancer Survivorship Professionals
- 2018-20** Data Protection Officer (p/t) Scorpion Automotive Ltd.

Career Academic Positions Held

- 2009** Visiting Fellow, Harris Manchester College, University of Oxford
- 2008-10** Research Coordinator, UCLAN
- 1994-10** Professor of Information Management, UCLAN (from age of 31)
- 1993-98** Visiting Lecturer in Continuing Med. Ed, University of Oxford.
- 1993-94** Reader in Information Management, Lancashire Business School
- 1988-93** Research Fellow/Lecturer, IT Institute, University of Salford
- 1985-88** Research assistant, Faculty of Technology, Lancashire Polytechnic.

Qualifications

- 1992** PhD "Problems solving methodology in KBS" UCLAN, 1992.
- 1987** MA (Oxon) Chemistry , University of Oxford
- 1984** BA (Hons, 2:1) Chemistry , University of Oxford

Current Professional Credentials

- 2006-** Member European Association of Health Information and Librarianship
- 2004-** Fellow British Computer Society, Chartered IT Professional
- 2004-** Fellow Academy of higher education (Member, 2004-2007)

Previous Company Directorships

- 2015-17** Global Pharma.Applications Ltd
- 2013-16** Perform Learn Develop Limited

Commercial Highlights

2020 Advising 'Race to the Top' modernisation programme at Global Food Safety Initiative in Paris

2019 AGLC Ltd supplied online training to the World Bank

2019 Online learning commissioned for UK local government on PAS7100. Online toolkits developed for businesses

2018 AGLC Ltd chosen to lead national training programme on product safety recalls for HM Government.

2018 Audited and trained staff of Dept of BEIS on GDPR.

2017 Major market research project on SMEs for Regulatory Delivery within BEIS

2017 Appraiser for the apprenticeship scheme for Regulatory Delivery, BEIS.

2013-16 Mentoring software developed for Perform Develop Learn Ltd. Sold to leading professional bodies including CMI, CIM, ICE, RCOG as well as UK Universities

2015 Advisor to World Bank and African Development Bank, Sierra Leone.

2013-15 Member, National Information Governance Committee, CQC.

2012 Data Protection Advisor on Training Film commissioned by the UK Information Commissioners Office

2011-2014 Advisory Board, Centre of Excellence on Cybersecurity, Lancaster

2010 AGLC Ltd founded

2009-present Committee member, European Conference on Entrepreneurship and Innovation (ECIE).

2007 Employed by North West Development Agency to develop SME capability tool for innovation

And as an academic...

1998 Developed first MSc delivered by elearning at UCLAN: first in subject in UK

Selected Publications

1. Gillies AC and Jones D (2018) Information Governance, Technology and Management for General Practice: A Guide to Staying Out of Trouble. Otmoor Press, Oxford.
2. Gillies AC (2015) Tools to support the development of a quality culture in a learning organisation, The TQM Journal, Vol. 25.
3. Gillies AC (2015) The role of information governance within English clinical governance: Observations based upon the interim report from the NIGC of the CQC, Clinical Governance: an International Journal, 19, 1.
4. Quayle A, Ashworth D and Gillies AC (2014) BS11000 for Health Commissioning: lessons from history for managing the commissioning relationship, Clinical Governance: an International Journal, 18, 1, special issue on the governance of commissioned services.
5. Gillies AC (2014) Tools to support the development of a quality culture in a learning organisation, Canadian Quality Congress, Winnipeg, Manitoba
6. Gillies AC (2014) The Social Greenhouse, Shared Learning Day, BRDO, Department of Business Innovation and Skills, London
7. Harrop, N, Gillies AC & Wood Harper AT (2012) Viewpoints: 'Actors' and 'clients': why systems dynamics needs help from soft systems methodology and unbounded systems thinking, Journal of the Operational Research Society (2012) 63, 1788-1789, doi:10.1057/jors.2012.99
8. Gillies AC (2011) "Improving the quality of information security management systems with ISO27000", The TQM Journal, Vol. 23 Iss: 4, pp.367 - 376.
9. Gillies AC and Howard J (2011) Information as change agent or barrier in health care reform? International Journal of Healthcare Information Systems and Informatics. Vol.6. Iss:1 : 19-35.
10. Gillies AC Holbourn A and Shawhan K (2011) Modelling innovations in maternity care based upon uncertain evidence, Proceedings of the 6th European Conference on Entrepreneurship & Innovation, Aberdeen, Scotland, 362-367.
11. Gillies AC (2010) Have we learnt lessons from ISO9000 and ISO14000 to help us improve the quality of information security management systems with ISO27000? Presented at the TQRF Canadian Quality Congress, Toronto, August 2010.
12. Maliapen M & Gillies AC (2010) The Integration of Systems Dynamics and Balanced Scorecards in Strategic Healthcare Policy Simulation Analysis, in International Journal of Healthcare Delivery Reform Initiatives Vol.2. Iss: 2 (2010): 10-34.
13. Howard J and Gillies AC (2009) Knowledge to Innovate: developing a tool to assess and assist the development of the capacity to innovate in small and medium sized enterprises, Proceedings of the 4th European Conference on Entrepreneurship & Innovation, Antwerp, Belgium, 206-14.
14. Gillies AC & Galloway J (2008) Using Soft Systems Methodology to manage Knowledge in an IT Service Desk environment, The International Journal of Knowledge Management, vol 4 no4, pp. 90-111.
15. Gillies AC & Maliapen M (2008) Using Healthcare System Archetypes to help hospitals become learning organisations, The Journal of Modelling in Management vol 3 no1. 82-99.
16. Gillies AC (2007) What Is a Doctorate? A Comparison of UK and European Perceptions in the Light of the Bologna Process. Applied Medical Informatics; 21(3-4):1-6
17. Gillies AC & Howard J (2007) Modelling the way that dentists use information: an audit tool for capability and competency, British Dental Journal, November 2007, Volume 203 No 9, pp529 - 533.

18. Harrop, N & Gillies AC (2007) Improving Hospital Emergency Departments: Information, Culture and Context, International Journal of Public Sector Management, vol 20 no4, 272-284.
19. Gillies AC (2007) The Art of Presentation: getting it right in the post-modern era, Radcliffe Publishing, Abingdon.
20. Harrop, N Wood Harper AT & Gillies AC (2006) Neglected user perspectives in the design of an online hospital bed-state system: implications for the National Programme for IT in the NHS, Health Informatics Journal 12: 293-303
21. Gillies AC (2006) "New educational provision for IHRIM" Invited presentation to the 2006 IHRIM Conference, Belfast, October 2006.
22. Gillies AC and Howard J (2005) international comparison of information in adverse events International Journal of Health Care Quality Assurance, Volume 18 Issue 5 343-352
23. Gillies AC and Howard J (2003) Managing change in process and people: combining a maturity model with a competency-based approach TQM & Business Excellence, vol. 14, no. 7, September, 797-805
24. Gillies AC (2002) A comparative study of values underpinning quality practice in Australia and the UK, 7th ICIT Conference, RMIT, Melbourne, April 2002.

Selected from over 150 career publications and book sales of over 40,000 copies

Find information on products developed at <https://aglc ltd.com> and <https://aglc.academy>

Full publication list at <http://aglc.co.uk/alangillies/wp-content/uploads/2017/10/fullICV-1.pdf>

Teaching and Lecturing

PhD

- 2010 Nick Harrop
- 2008 Jon Bashford
- 2008 Beverley Ellis
- 2006 Deborah Fitzsimmons
- 2005 Russell Gurbutt
- 2005 Nina Parekh
- 2003 Judith Ellis
- 2001 Marianne Carey
- 1999 Eric Irozuru
- 1998 Yero Baldeh
- 1998 Nicola Ellis

MPhil

- 2001 Tony Greenwood
- 1998 Christine Williams

MSc by research

- 2001 Julia Goddard
- 1991 Piotr Jastrebski

External PhD examining

- 2018 Roy Ng, DBA, Manchester Business School
- 2013 Jeremy Brown, University of Sunderland
- 2012 Luke Feeney, University of Sunderland
- 2012 John Gilligan, Dublin Institute of Technology
- 2009 Daniel Leucuta, UMF, Cluj, Romania.
- 2008 Christos Minos, University of Bangor
- 2008 Helen Seeley, University of Wales, Aberystwyth
- 2007 Mariam Tabbibi, Manchester Met Uni
- 2006 John Sandars, (MD) University of Manchester
- 2006 Chris Hillam, University of Sunderland
- 2005 Carola Hullin, University of Melbourne, Australia
- 2004 Diane Jones, University of Manchester
- 2004 Nora Ithnin UMIST
- 2004 Cathy Balding, RMIT, Australia
- 2003 Panayiota Smirni, University of Keele
- 1999 Rajeev Kumar Bali Sheffield Hallam University
- 1998 Robert Jones, University of Kent
- 1997 Nicola Gibson, University of Keele
- 1996 John Moses, University of Sunderland

Postgraduate Courses

- 2011-13** Informatics, MSc APNP Liverpool John Moores University.
- 2000-08** Quantitative research methods, Various MSc, UCLAN
- 2005-07** Information systems in accident and emergency departments, MSc Medical Informatics (University of Erasmus, NL)
- 2000-05** Evidence-based practice for decision support, MSc, UCLAN
- 2000-03** Introduction to information and IT, MSc, UCLAN
- 2000-04** Qualitative Research Methods, MSc, UCLAN
- 2002-04** Qualitative Research Methods, eMPH, University of Manchester
- 2000-03** Quality assurance in health care, MSc, UCLAN
- 2000-02** Information and IT for primary & community care, MSc, UCLAN
- 1996-98** PGMEdT, Current developments in IT, Oxford University CME Dept
- 1996-98** PGMEdT, Computers for SHOs, Oxford University CME Dept
- 1996-97** MSc BA (IT), BIS Techniques for Organisations, UCLAN
- 1995-97** MSc BA (IT), Bus Info Mgmt Systems, UCLAN
- 1994-98** PGMEdT, Computers for Clinical Audit, Oxford Univ CME Dept
- 1994-98** PGMEdT, Data Analysis for Clinical Audit, Oxford Univ CME Dept
- 1994-98** PGMEdT, Presenting Info. for Clinical Audit, Oxford Univ CME Dept
- 1994-95** MBA, Information Systems, UCLAN
- 1991-92** MSc in IT, Software Quality, University of Salford
- 1991-92** MBA, KBS, University of Salford
- 1992-94** MSc in IT in Surveying: HCI, University of Salford
- 1990-92** MSc (Business Studies), KBS, University of Salford
- 1990-94** MSc in IT in Surveying: KBS, University of Salford

External examiner

1996-2001 MSc Computing and Business Information Systems, University of Sunderland

Undergraduate courses

- 2013** BSc Computing, E-Business, UCLAN
- 2005-07** FdSc, The role of IS, IT and the NPfIT, UCLAN.
- 2005-07** FdSc, Data Information and Knowledge, UCLAN
- 2005-07** FdSc, Interacting and Communicating, UCLAN.
- 2005-07** FdSc, Analysing and Presenting Information, UCLAN.
- 2005-07** FdSc, Drawing conclusions from data, UCLAN.
- 1993-94** BSc BIT, Decision support systems, UCLAN
- 1993-97** BSc BIT, BIS Development Project, UCLAN
- 1994-97** BA (Business Studies), Projects, UCLAN
- 1994-97** CIMA 4, Information Management, UCLAN
- 1989-92** BSc IT, Expert Systems, University of Salford
- 1989-92** BSc IT, Software Quality, University of Salford
- 1990-92** BSc IT, Mathematics & Statistics, University of Salford

External examiner

- 1997-2000** BSc Computing and Business Information Systems, North East Wales Institute
- 1998-2001** BSc Computing, Liverpool John Moores University.

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